



Gourmino dining car / culinary trips

Passenger information on the safety concept

The Swiss gastronomy safety concept and public transport regulations apply in the dining car. The safety concept relies on passengers taking responsibility and showing solidarity, and is being implemented and supplemented by means of various measures by Panoramic Gourmet AG.

In an attempt to stop the further spread of COVID-19, we would also ask you not to plan a trip if you have not felt well in the last 14 days or are currently suffering from a high temperature (fever), a cough or other cold and flu symptoms. If you have booked a trip, please contact Panoramic Gourmet AG by mail at sales@panoramic-gourmet.ch or by phone on **+41 (0)81 300 15 15**.

FAQ

Cleaning of rolling stock

The Rhaetian Railway rolling stock is cleaned and disinfected on a regular basis. Particular attention is paid to areas and surfaces subject to direct customer contact. The tables will be cleaned and disinfected after every passenger.

Staff

Our staff are trained in the deployment of personal protective measures and must comply with the safety concepts. All employees are also equipped with personal protective equipment. Wherever possible, distance rules will be observed. The service staff have increased demands when it comes to safety measures.

Table allocation and distancing

The service staff allocate passengers to a particular table so that the coach is not too full and a distance of 1.5 metres from the next table can be ensured. Only people who know each other personally are allowed to sit at the same table. For all culinary trips, an additional coach will be provided wherever possible for bookings of more than 20 persons.

Contact tracing

In the dining car, contact details will be recorded by Panoramic Gourmet AG if the trip was not booked online in advance. If anyone falls ill after a trip in the dining car, they are requested to inform Panoramic Gourmet AG immediately (see contact details above). Panoramic Gourmet AG will then get in touch with the other passengers in compliance with data protection law, so that they can notify their travel companions and self-isolate.

Protective masks

On passenger coaches in regular service, staff and passengers aged 12 and over must wear masks. Wearing a mask at the table in the dining car is voluntary. Passengers themselves must bring their own protective mask with them.

Washing hands/disinfection

All WC facilities at stations are available free of charge to provide passengers with the opportunity to wash their hands on a regular basis. There are also various disinfection points which are also free of charge.

