

Important Trade Information

Operating concept Bernina Express between St. Moritz and Tirano

1. New restrictions in the Italian administrative region Lombardy

Starting from 6 November 2020 the Italian administrative region Lombardy implements extensive restrictions on public life due to the ongoing COVID pandemic. All restaurants and shops must be closed. Leaving the train station in Tirano upon arrival from Switzerland is not permitted anymore. Due to the current situation in Lombardy, an extensive relaxation of these restrictions is not expected until after Christmas. Therefore, the Bernina Express will only run between Chur and Campocologno (Swiss-Italian border station) starting from 6 November 2020. The same restrictions apply to all regional train services as well as our “Bernina Panorama Winter” service. We recommend our customers to board the trains in Poschiavo or Le Prese.

1.1. Bernina Express Bus

Due to the above-mentioned restrictions, our valued customers won't be able to have a lunch break in Tirano. Furthermore, the Bernina Express Bus' stopover in Sorico must be canceled. Therefore, the Bernina Express Bus service is canceled entirely from 6 November to 29 November 2020. Booked trips for the mentioned period were canceled and refunded without additional charges.

1.2. Bernina Express 975/976 and 975/972

According to the timetable, trains 975 and 976 will run from 5 December to 7 December 2020 and trains 975 and 972 (new train number) from 26 December 2020 to 6 January 2021 between Tirano and St. Moritz. Due to the current restrictions in Lombardy, these trains will be canceled. Trips already booked for these trains will be canceled and refunded free of charge.

2. Current timetable

The timetable will change in Switzerland on 13 December 2020. Regarding the Bernina Express a train number will change and there are small adjustments in the range of minutes.

Timetable for services 953/952 winter 2020 (until 12 DEC 2020)

	953	952
Chur	dep 08.32	arr 18.19
Tiefencastel	dep 09.18	arr 17.32
Davos Platz	dep 08.31	arr 18.29
Filisur	arr 08.56	dep 18.04
Filisur	dep 09.33	arr 17.18
Bergün	dep 09.47	arr 17.04
St. Moritz	dep 09.48	arr 17.17
Pontresina	arr 09.57	dep 17.01

Pontresina	dep	10.22	arr	16.16
Alp Grüm	arr	10.59	dep	15.45
Poschiavo	arr	12.01	dep	15.09
Le Prese	arr	12.20	dep	14.54
Campocologno	arr	12.41	dep	14.34

Timetable for services 951/952 winter 2020/2021 (from 13 DEC 2020)

	951	952
Chur	dep 08.32	arr 18.19
Tiefencastel	dep 09.18	arr 17.31
Davos Platz	dep 08.31	arr 18.29
Filisur	arr 08.56	dep 18.04
Filisur	dep 09.33	arr 17.17
Bergün	dep 09.47	arr 17.03
St. Moritz	dep 09.48	arr 17.11
Pontresina	arr 09.57	dep 17.01
Pontresina	dep 10.22	arr 16.16
Alp Grüm	arr 10.59	dep 15.44
Poschiavo	arr 12.01	dep 15.09
Le Prese	arr 12.20	dep 14.54
Campocologno	arr 12.41	dep 14.34

For all customers who do not want to miss the Circular Viaduct of Brusio, at the very end of the Bernina line and in close proximity to Campocologno, we recommend below itinerary.

Campocologno	arr 12.41	Bernina Express 953
Campocologno	dep 13.08	Regio 1652
Le Prese	arr 13.37	
Poschiavo	arr 13.36	
		lunch break
Le Prese	dep 14.54	Bernina Express 952
Poschiavo	dep 15.09	

3. Re-booking / Cancellation and refund

Group reservations made for the non-operating trains 975/976 and 975/972 will be cancelled free of charge. Groups are getting informed of the cancellation of the trip by a separate email from the Rhaetian Railway's Railservice.

All individual bookings made for the non-operating trains will be cancelled free of charge. Please proceed as follow:

3.1. EPR bookings

EPR bookings on non-operating trains must be cancelled independently by the tour operators using the appropriate systems.

3.2. B2B shop / reseller bookings

Existing bookings on non-operating trains are cancelled automatically.

3.3. Procedure for web shop bookings

Seats that were booked through the web shop can be cancelled free of charge as well. For the refund, please contact our Railservice by email.

4. Catering

The catering onboard the Bernina Express remains unchanged. Our rolling mini bar serves our guests with delicious regional snacks and refreshing beverages – directly at their seat.

5. Contact

We are at your disposal for all inquiries. To make the processing of your request as smooth as possible, please contact below travel experts:

General inquiries and single bookings

railservice@rhb.ch / Tel. +41 (0)81 288 65 65

Group reservations

reservation@rhb.ch / Tel +41 (0)81 288 63 26

Inquiries relating our B2B online shop (via E-Mail only)

vertriebssysteme@rhb.ch and from 1 December 2020 railservice@rhb.ch

6. Hygiene and safety measures

The Bernina Express applies the national hygiene and safety concept which is valid for all public transport of the Swiss Confederacy. More information relating the measures and the «clean and safe» label, you may find on www.berninaexpress.ch.