GLACIER EXPRESS®

St. Moritz – Andermatt – Zermatt

SALES MANUAL 2024

GLACIER EXPRESS

Window to the Swiss Alps

From Zermatt and the Matterhorn, the panoramic trip leads over 291 bridges and through 91 tunnels over the Swiss Alps to St. Moritz. The Glacier Express winds its way through remote valleys, past sheer rock faces, idyllic mountain villages, over the Landwasser Viaduct and through the Rhine Gorge, the Grand Canyon of Switzerland. It scales the highest point of its journey at the Oberalp Pass with ease at 2033 metres above sea level.

Thanks to the large panoramic windows, a clear view of numerous summits, deep gorges and the UNESCO World Heritage sites “Swiss Alps Jungfrau-Aletsch” and “Rhaetian Railway in the Albula/Bernina Landscapes” is guaranteed. The menus are prepared freshly in the on-board kitchen and served to you at your seat.

213'828
Number of passengers 2022

93 Years
On 25 June 1930, the Glacier Express started operating

8 h
St. Moritz – Zermatt (291 km), time of travel

2'033 m
Highest point is at Oberalppass

585 m
Lowest point is in Chur

291
Bridges (Highest bridge: Solisviadukt 85 m and Landwasser Viaduct 65 m / 142 m)

91
Tunnels

15.4 km
Longest tunnel is the Furka tunnel

31.9 km
Cog wheel stretch

125 ‰
Highest gradiant
Ackerstand-Stalden

Our sister railways:

交通部臺灣鐵路管理局
Taiwan Railways Administration,MOTC

箱根登山電車
Hakone Tozan Railway

KORAIL

All prices in CHF, including 7,7 % VAT. Prices and timetables are subject to change. General terms and conditions of the Glacier Express SA apply.

Imprint: Copyright of all pictures belongs to the Glacier Express AG. Price and program subjects to change. Version December 2023.

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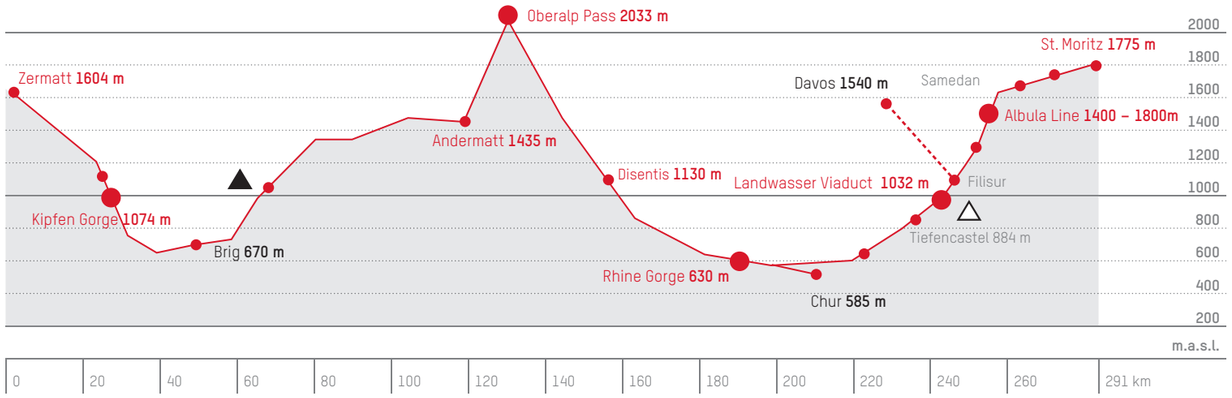
HIGHLIGHTS ALONG THE ROUTE



UNESCO WORLD HERITAGE: ▲ "Swiss Alps Jungfrau-Aletsch" △ Rhätische Bahn "Albula/Bernina"

En route from Zermatt to St. Moritz the Glacier Express comprises the following highlights and excursion attractions:

Matter Valley

The Matter Valley between Zermatt and Stalden spans some 25 kilometres and offers a remarkable range of scenic splendours – eternal ice, deep ravines and rugged rockfaces; 29 four-thousand-metre peaks and flowering Alpine meadows; the highest-altitude vineyards in Europe and superb ski runs. Running through the valley is the wild and foaming River Matter Vispa, which converges with the Saaser Vispa at Stalden before joining the Rhone at Visp.

Kipfen Gorge

Close to Kalpetran, the Glacier Express continues through the wild and romantic Kipfen Gorge along one of the route's most scenic sections. The train line and the River Vispa run parallel at close quarters, and in the past flooding and avalanches have caused considerable damage. The flow of the Vispa is now regulated and the railway track protected by masonry to avoid further damage.

Andermatt

Andermatt is located at the foot of the 2,033-metre Oberalp Pass in the canton of Uri, along the 144-kilometre network of the Matterhorn Gotthard Bahn. From here trains depart for Disentis, Göschenen and Zermatt. Due to the already partly opened new tourism resort Andermatt Swiss Alps, Andermatt is developing into an attractive year-round vacation destination.

Oberalp Pass

The Oberalp Pass links Disentis/Mustér in Canton Graubünden with Andermatt in Canton Uri. At 2,033 metres, it is the highest point on the route of the Glacier Express. Located even higher to the south is Lake Toma (2,345 metres), recognized as the source of the River Rhine.

Disentis Monastery

Disentis is dominated by the oldest Benedictine monastery in Switzerland, built in the late 17th century. In 1799 the monastery church was burned and plundered by Napoleon's army. Extensive restoration work was undertaken in the late 19th century. Today it houses a school.

Rhine Gorge – the "Swiss Grand Canyon".

It began 10,000 years ago as the famous Flims landslide – now it is a unique natural backdrop. Over many centuries the River Rhine has carved a path through the bedrock. The result is a ravine renowned as the Swiss Grand Canyon, and one of Switzerland's most impressive natural spectacles. The Rhine Gorge is a popular attraction for hikers, bikers and river-rafters – and can even be toured by train.

Landwasser Viaduct

The Landwasser Viaduct is the most spectacular construction on the 63-kilometre Albula stretch between Thusis and St. Moritz – and the most photographed feature of the entire Rhaetian Railway. It comes into view on the right shortly before the village of Filisur, is 142 metres long and rises impressively to a height of 65 metres. The natural stone viaduct extends in a curve over the rugged Landwasser Valley directly into a tunnel entrance on a vertical rock wall.

Albula Line

The most spectacular section of the Glacier Express Line lies between Preda and Bergün. Six towering viaducts, three spiral tunnels, and two helical tunnels make it possible to scale the 400 metre height difference. A triumph of railway engineering: the railway line between St. Moritz and Thusis belongs to the UNESCO World Heritage Site "Rhaetian Railway in the Albula/Bernina Landscapes".

EXPERIENCES – YEAR ROUND

Gornergrat Bahn

Best view of the Matterhorn
If you want to discover the dazzling beauty of the Alps, you'll soon realise that the trip to the Gornergrat is an essential excursion. Its sunny viewing platform over 3000 m a.s.l., accessible all year, makes the Gornergrat ridge a top destination, and not just because of its altitude. Surrounded by 29 peaks rising above 4000 m and by Switzerland's greatest mountain and second largest glacier in the Alps, it offers a spectacular mountain panorama second to none. And the "Matterhorn Railway" renders it so close you can almost touch it. The highest open-air rack railway in Europe has its starting point in the well-known Valais resort of Zermatt, from where it travels daily during the high season every 24 minutes on the 9,339-metre route to the Gornergrat.

Gornergrat all year round:
"Zooom the Matterhorn" – See. Feel. Marvel.
Gornergrat Gourmet Ticket

Gornergrat summer experiences
- Worldfamous Matterhorn-reflection in the Riffelsee
- Hiking / 360° Loop Gornergrat / Biking
- Sunrise ride / Summit Shopping / Photopoint
- Meet the Sheep (Valais blacknose sheep)

Gornergrat winter experiences
- Winter hiking / snowshoe hiking / skiing
- Toboggan (Riffelboden–Riffelberg)
- Igloo village with fondue offer
- Dining with the stars / Summit Shopping / Photopoint

Gornergrat Bahn
Bahnhofplatz 7, CH-3900 Brig
Phone + 41 (0)848 642 442
railcenter@gornergrat.ch
www.gornergrat.ch

gornergrat railway
best view matterhorn

Bernina Express

From the glaciers to the palms
From high up among the towering glaciers of the mountains down to the swaying palms of Italy, the Bernina Express, the highest transalpine railway in the Alps, provides a link between northern and southern Europe. And it does so in the most wonderful way imaginable, on a railway line that coexists in perfect harmony with its glorious mountain setting. A masterpiece of engineering: since 2008 the stretch of track between Thusis and Tirano has had UNESCO World Heritage status. The wonders of nature and the cultural achievements of man merge into one to offer one of the best ways ever to experience the Alps.

Bernina Express Bus – a scenic journey through the south
Want to see more of the south? On the Bernina Express Bus from Lugano to Tirano you will travel past picturesque fishing villages on the shores of Lake Como and Lake Lugano. Combine your journey on the Bernina Express to make it a thrilling round trip!

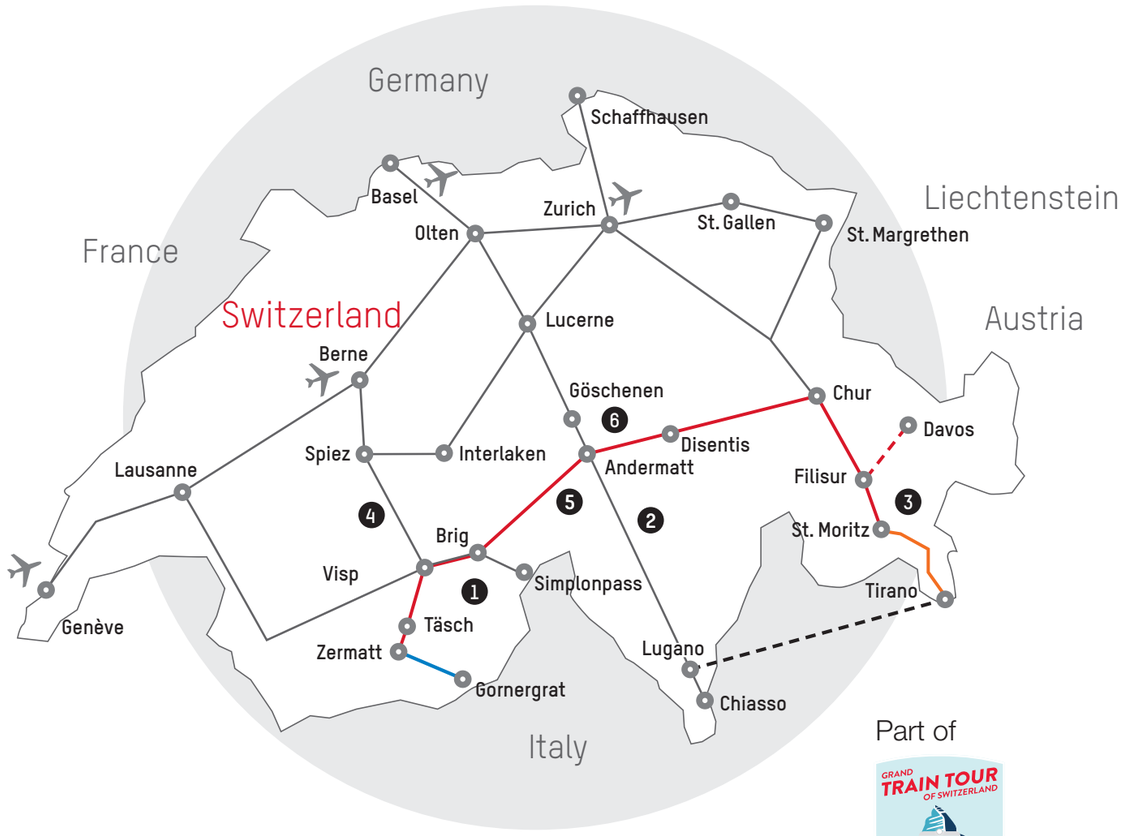
Dining on the move & Railbar
Fine regional specialities make the trip on the Bernina Express a culinary experience. Warm and cold drinks, snacks and souvenirs are available from the Railbar. The on-board personnel will serve the local delicacies directly at your seat. You will spend lunchtime in Poschiavo, Le Prese or Tirano. There are a number of restaurants close to each of the stations.

Rhätische Bahn AG
Bahnhofstrasse 25, CH-7001 Chur
Phone + 41 (0)81 288 65 65
railservice@rhb.ch
www.berninaexpress.ch

Bernina Express

Rhaetian Railway
UNESCO WORLD HERITAGE ALBULA + BERNINA
graubünden

RAILWAY ROUTE & DAY TRIPS



Part of
GRAND TRAIN TOUR OF SWITZERLAND

LEGEND
- Glacier Express train
- Gornergrat railway
- Bernina Express train
- Bernina Express bus
- 1 Simplonpass (by coach) Simplontunnel (by train)
- 2 Gotthardtunnel (by coach) Gotthardtunnel (by train)
- 3 Berninapass (by coach) Bernina Express (by train)
- 4 Lötschberg Base tunnel (by train)
- 5 Furka Basistunnel (coach transportation) Furkapass (by coach / Summer)
- 6 Oberalppass (by train / coach / Summer)

GLACIER EXPRESS AS A DAY TRIP
A 4¼-hour journey onboard the Glacier Express departin from the cities in German speaking Switzerland is also ideal as a day trip.

• from / to Berne:	8½ h
• from / to Interlaken:	11 h
• from / to Lucerne:	10½ h
• from / to Zurich:	8¼ h

TIME OF TRAVELING BY BUS

Lucerne – Andermatt	1 h
Interlaken – Brig	2 h
Interlaken – Andermatt	1¾ h
Zurich – Chur	1½ h
Milano – Tirano	3 h

GLACIER EXPRESS
Brig – Chur (4¼ h)
Berne – Brig (1 h) / Chur – Berne (2½ h)
Interlaken – Brig (1 h) / Chur – Interlaken (3½ h)
Lucerne – Brig (2 h) / Chur – Lucerne (2¼ h)
Zurich – Brig (2 h) / Chur – Zurich (1½ h)

GOTTHARD PANORAMA EXPRESS
Lucerne – Göschenen (3½ h) – Lugano (2 h)

TIMETABLE & SECTIONS

NEW

WINTER 902: 09.12.2023 – 03.05.2024 920: 16.12.23 – 07.01.24 & 03.02.24 – 03.05.24		SUMMER 04.05. – 12.10.2024					WINTER 923: 09.12.2023 – 03.05.2024 925: 16.12.23 – 07.01.24 & 03.02.24 – 03.05.24		SUMMER 04.05. – 12.10.2024			
TRAIN 920	902[2]	900	902[2]	904	906		923[2]	925	901	903[2]	905	907
07.52	**08.52**	**07.52**	**08.52**	**09.52**	–	ZERMATT ●	**17.10**	**18.10**	–	**17.10**	**18.10**	**20.10**
09.10	10.10	09.10	10.10	11.10		● BRIG	15.50	16.50		15.50	16.50	18.50
09.18	10.18	09.18	10.18	11.18	14.18	BRIG ●	15.40	16.40	13.40	15.40	16.40	18.40
10.46	11.46	10.46	11.46	12.46	15.46	● ANDERMATT	13:54	14.54	12.08	14.08	15.08	17.08
10.54	11.54	10.54	11.54	12.54	15.54	ANDERMATT ●	13.52	14.52	11.52	13.52	14.52	16.52
11.56	12.56	11.56	12.56	13.56	16.56	● DISENTIS/MUSTÉR	12.37	13.37	10.37	12.37	13.37	15.37
12.19	13.11	12.19	13.11	14.11	17.11	DISENTIS/MUSTÉR ●	12.18	13.28	10.28	12.18	13.28	15.28
13.25	**14.25**	**13.25**	**14.25**	**15.25**	**18.25**	● **CHUR**	**11.05**	**12.14**	**09.26**	**11.05**	**12.14**	**14.26**
13.34	**14.34**		**14.34**	**15.34**	**18.58**	**CHUR** ●	**10.56**	**11.55**	**09.04**	**10.56**	**11.55**	
–	–	–	–	–	19.27 x	● THUSIS	–	–	08.33 ¦	–	–	–
14.27 x	15.27 x	–	15.27 x	16.27 x	19.44 x	● TIEFENCASTEL	10.07 ¦	**11.00** ¦	08.15 ¦	10.07 ¦	11.00 ¦	–
14.42 x	15.42 x	–	15.42 x	16.42 x	20.00 x	● FILISUR[1]	09.49 ¦	**10.43** ¦	08.01 ¦	09.49 ¦	10.43 ¦	–
–	–	–	–	–	20.13 x	● BERGÜN	–	–	07.47 ¦	–	–	–
15.28 x	16.28 x	–	16.28 x	17.30 x	20.45 x	● SAMEDAN	09.01 ¦	**09.50** ¦	07.15 ¦	09.01 ¦	09.50 ¦	–
–	–	–	–	–	20.52	● CELERINA	–	–	07.06	–	–	–
15.37	**16.37**	–	**16.37**	**17.37**	**21.00**	● **ST. MORITZ**	**08.51**	**09.42**	**07.02**	**08.51**	**09.42**	–

Timetables subject to change! ● Arrival time | **1** Change trains from / to Davos | **2** Excellence Class | ¦ Boarding only | **x** Deboarding only
Please note: There will be no Glacier Express trains running between 13.10. – 06.12.2024. From 25.03.3024 – 12.04.2024 no Excellence Class cars will be running.

SHORT-JOURNEYS SECTIONS (ONLY TRAINS 900/901/906/907)*
04.05. – 12.10.2024 Also bookable vice versa, prices for groups of 10 or more people, without surcharge in CHF

Route	2nd Class	1st Class
St. Moritz – Chur	CHF 30.80	CHF 52.60
Chur – Andermatt	CHF 37.20	CHF 63.40
Andermatt – Brig	CHF 26.00	CHF 44.20
Brig – Zermatt	CHF 28.00	CHF 47.60

* in summer, in winter on request
Prices are subject to change

SELECTION OF BOOKABLE ROUTES
Also bookable vice versa.

From	To
Zermatt	Filisur / Tiefencastel / Samedan
Zermatt	Chur
Zermatt	Andermatt
Brig	St. Moritz
Brig	Filisur / Tiefencastel / Samedan
Brig	Chur
Andermatt	St. Moritz
Andermatt	Filisur / Tiefencastel / Samedan

FARES & SURCHARGE

FARES FOR GROUPS OF 10 OR MORE PEOPLE, WITHOUT SURCHARGE*

Route	2nd Class	1st Class
St. Moritz-Zermatt	CHF 111.40	CHF 190.40
St. Moritz-Brig	CHF 83.40	CHF 142.80
St. Moritz-Andermatt	CHF 61.60	CHF 105.40
Davos-Zermatt	CHF 106.40	CHF 182.00
Chur-Zermatt	CHF 86.80	CHF 148.40
Chur-Brig	CHF 58.80	CHF 100.80
Andermatt-Zermatt	CHF 54.00	CHF 91.80
Andermatt-Filisur	CHF 51.20	CHF 87.20
Tiefencastel-Andermatt	CHF 48.40	CHF 82.20
Tiefencastel-Brig	CHF 70.00	CHF 119.80
Tiefencastel-Zermatt	CHF 98.00	CHF 167.40

*Prices are subject to change

SURCHARGES | 1st AND 2nd Class

Long journeys	49.00 CHF
Short journeys (900, 901, 906, 907)	44.00 CHF
Excellence Class	470.00 CHF

No commission is given on supplements.

INDIVIDUAL FARES UP TO 9 PEOPLE, WITHOUT SURCHARGE*

Route	2nd Class	1st Class
St. Moritz-Zermatt	CHF 159.00	CHF 272.00
St. Moritz-Brig	CHF 119.00	CHF 204.00
St. Moritz-Andermatt	CHF 88.00	CHF 150.40
Brig-Chur	CHF 84.00	CHF 144.00
Davos-Zermatt	CHF 152.00	CHF 260.00
Chur-Zermatt	CHF 124.00	CHF 212.00
Andermatt-Zermatt	CHF 77.00	CHF 131.00
Filisur-Andermatt	CHF 73.00	CHF 124.40
Tiefencastel-Andermatt	CHF 69.00	CHF 117.40
Tiefencastel-Brig	CHF 100.00	CHF 171.00
Tiefencastel-Zermatt	CHF 140.00	CHF 239.00

*Prices are subject to change

Since **15.12.2019**, new groupe tariffs apply on the Swiss railway network:
- Above 10 persons 30 % discount on the tariff for single traveler ticket
- Children up to the age of six free of charge (not including Excellence Class: children between the age of 0–6 also require a seat reservation in Excellence Class)
- From 6 to 16 years: 50 % discount
- 50% discount with Half Fare Card / Swiss Half Fare Card
- The surcharges are to be paid in full by all passengers. This also applies to holders of a Swiss Travel Pass, Eurail or Interrail ticket
- The listed seat reservation surcharges are always to be added to the corresponding fare

1st Class

2nd Class

PURCHASE OF TICKETS
RESERVATION INDIVIDUAL TRAVELERS

OPTIONS TICKET PURCHASE

Obtaining tickets
or every trip, you will receive an e-ticket once your final communication has been received. The group ticket is issued based on the number of participants registered most recently at Railservice. Please ensure you observe the conditions of cancellation. There can therefore be no subsequent changes or refunds (please also refer to the "General terms and conditions of carriage" page 11).

Payment of tickets
You can purchase all tickets and additional services against invoice or via credit card. Please note that it is not possible to pay by cheque. The purchase of commissioned group tickets for cash at the counter is no longer possible.

Payment modalities within Switzerland
The fee for the ticket should be paid (bank transfer) using the payment order attached.

Payment modalities outside Switzerland
Please note the following to ensure a transaction remains free of bank charges when making a bank transfer to Rhaetian Railway (RhB):
Rhätische Bahn AG
Graubündner Kantonalbank
CH-7000 Chur
SWIFT / BIC: GRKB CH 2270 A
IBAN: CH 8000 7741 1026 0533 300
Clearing number: 774
Post Konto number: 70-39-7

Payment exclusively in CHF
The Rhaetian Railway does not levy any bank service charges for bank transfers. For payments in a currency other than CHF, a processing fee of CHF 50.00 will be charged.

RESERVATION INDIVIDUAL TRAVELERS B2B CHANNELS

Bookings for individual travellers (1 – 9 people)
possible 93 day prior travel date
- Under www.glacierexpress.ch or via info@glacierexpress.ch
- At all Swiss Railway stations
- At all possible rail stations aboard
- At travel agencies with train ticket sale

Glacier Express B2B shop
Resellers of individual seats (up to 9 people) can now book by logging in directly to the B2B shop. This enables a precise seat to be booked and also includes the possibility to book a catering offer. If you are interested and would like more information, please contact the person responsible for the relevant market or send a mail to admin@glacierexpress.ch.

Cancellation & Annulment Conditions B2B Channels, 1st & 2nd Class
- 5 days from booking date: free of charge
- Up to 60 days before travel date: retention 50% of the surcharge
- 59 – 15 days before date of travel: retention 80% of surcharge
- Less than 15 days before travel date: Retention 100%

Excellence Class
- Up to 60 days before travel date: 50% of surcharge
- From 59 days before travel date: 100% of the surcharge
- Free cancellation within 24h (operational error)

Rules reservations through B2B channels
- Reservations for groups (more than 9 PAX) must be made via the Railservice RhB in Chur and may not be made via the B2B shop.
- Groups may not be split in order to meet the conditions.

RESERVATION GROUPS
TERMS & CONDITIONS

RESERVATION GROUPS

Bookings for groups (10 or more people)
Group reservations can be submitted at any time. Early reservation is recommended.
Groups are seated together in the same carriage whenever possible. Final confirmation details (number of train, carriage and seat) will be sent to you 27 days prior departure.

Procedure for group reservations
Winter 2023/24 timetable enquiries
Until **28.07.2023***: Reservation enquiries to Glacier Express (info@glacierexpress.ch)
From **14.08.2023**: Reservation confirmations sent by Glacier Express
Summer 2024 timetable enquiries
Until **15.09.2023***: Reservation enquiries to Glacier Express (info@glacierexpress.ch)
From **15.10.2023**: Reservation confirmations sent by Glacier Express

Please inform the Railservice together with your request whether the trip is planned with or without catering offer. However, the reservation for the catering still has to be booked separately via Panoramic Gourmet AG. See p. 16

* Recommended date. Requests received later will be taken into account where possible.

Contact for reservation
Rhätische Bahn AG | Railservice | Bahnhofstrasse 25 | CH-7001 Chur
Phone +41 81 288 65 25
Opening hours by phone see glacierexpress.ch
info@glacierexpress.ch
Subject «Reservation Glacier Express 2024»

Cancellation fees for groups (subject to change)*
The following cancellation charges apply should reserved services be cancelled in part or not cancelled in good time. The determining factor for calculating cancellation or alteration charges is the date of receipt of your written notification via info@glacierexpress.ch. At weekends (Saturday / Sunday) or on public holidays, the next working day will apply as the date of receipt.

CANCELLATION OF GROUPS | 1st AND 2nd Class

Up to 30 days prior to travel date	no charge
29 to 14 days prior to travel date	CHF 1000.00 per group
13 days prior to travel date or no-show of the group	100 % of the fare price incl. supplement

REDUCTION OF THE NUMBER OF PEOPLE TRAVELLING OR A REDUCTION OF THE ORIGINALLY BOOKED ROUTE TO A SHORTER ROUTE:

Up to 30 days prior to travel date	no charge
29 to 14 days prior to travel date	actual fare price incl. supplement or max. CHF 100.00 per person
13 days prior to travel date or no-show	100 % of the fare price incl. supplement

EXCELLENCE CLASS | REDUCTION OF THE NUMBER OF PEOPLE TRAVELLING

Up to 90 days prior to travel date	CHF 140.00 reservation flat rate / seat
89 to 60 days prior to travel date	CHF 317.00 flat rate / seat
59 days prior to travel date or no-show	effective fare incl. supplement

* If there are changes after the submission of your request we will inform you about them when confirming your reservation.

GENERAL TERMS AND CONDITIONS OF CONTRACT

The contract between the tour operator and RhB comes into force with the unconditional acceptance of the reservation by RhB (together with these general conditions and terms of travel). See www.glacierexpress.ch/touroperator for the complete General Terms and Conditions of contract.

INCLUDED BENEFITS & INFORMATION FOR TOUR OPERATORS

On board services
On board all trains, all touristic announcements are available in 6 languages (German, French, English, Italian, Japanese and Chinese) via headphones. Headphones and a brochure with information are distributed free of charge. There are also two channels providing musical entertainment throughout your journey. All travellers receive the exclusiv board magazine with featuring further information about the Glacier Express.

Text for operators
In eight hours, you will travel from the Matterhorn across the Swiss Alps to St. Moritz on the Glacier Express. Thanks to panoramic windows up to the ceiling, you have unobstructed views of snow-capped mountain peaks and breathtaking scenery. The on-board kitchen serves regional specialities right at your seat – in all three classes. The Glacier Express is committed to the pioneering days of the railway, when travelling was still about unforgettable journeys.

Picture download
Visit www.glacierexpress.ch for pictures in 300 dpi for professional use. Pictures may be used (with our copyright © Glacier Express) for promotional material/brochures/internet.

Information for tour operators online
On www.glacierexpress.ch/en/touroperator you will find a pdf-file of the sales manual and links for the free download of pictures and movies.

Features
1st and 2nd class
- High-quality materials (light oak in the 2nd class, dark walnut in 1st class)
- Modern customer information system with integrated Infotainment: access via own tablet or smartphone
- Free headphones and information brochure at the seat
- Power outlets at every table
- Sun protection films at the skylights
- Lowering windows at the entrance doors for mirror-free photography

Galley / Service cars
- Panorama car with bar, a guest book and screen with interactive infotainment

St. Moritz station forecourt:
approval of coach drop off/pick up for groups / luggage
Coaches can only enter the forecourt of St. Moritz station with special permission. This entitles a coach to stand outside the station for max. 15 minutes and can be obtained from the ticket counter at St. Moritz station or ordered in advance by e-mail: stmoritz@rhb.ch.
For information: Tel.: +41 (0)81 288 56 40 or e-mail: stmoritz@rhb.ch. For more information go to: www.engadinbus.ch/situationsplan

Andermatt station
The parking lot for bus arrivals is located on the north side of the new station (Bahnhofplatz 3). A map can be requested via info@glacierexpress.ch

Zermatt station
For details of arrival and departure to and from Täsch by bus or train, please refer to the Sales Manual (page 22–24): www.gornergrat.ch/touroperator

1st Class

2nd Class

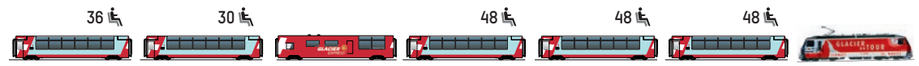
CAR COMPOSITIONS & CLASS SYSTEM

WINTER / HOLIDAYS

Zermatt / St. Moritz → Chur

TRAIN 902 / 923
Total 176
09.12.2023 – 03.05.2024

TRAIN 920 / 925
Total 210
16.12.2023 – 07.01.2024



TRAIN 920 / 925
Total 162
03.02.2024 – 03.05.2024

SUMMER

TRAIN 902 / 903
Total 176
04.05.2024 – 12.10.2024

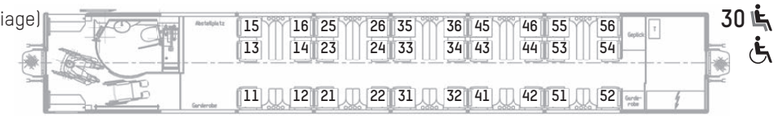
TRAIN 904 / 905
Total 210
04.05.2024 – 12.10.2024

TRAIN 900 / 901 / 906 / 907*
Total 162
04.05.2024 – 12.10.2024

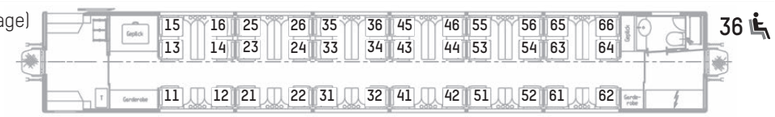
* Subject to change depending on demand/capacity utilization

CLASS SYSTEM

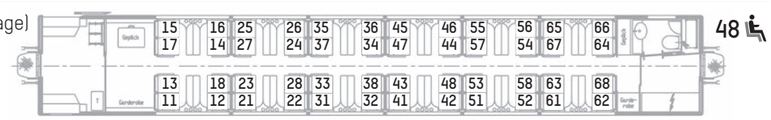
1st Class panoramic cars (central aisle carriage)
- 5 × four-seater and 5 × two-seater, ac
- All seats are equipped with tables
- Carriage numbers 22, 35, 43



1st Class panoramic cars (central aisle carriage)
- 6 × four-seater and 6 × two-seater, ac
- All seats are equipped with tables
- Carriage numbers 24, 36, 44



2nd Class panoramic cars (central aisle carriage)
- 12 × four-seater, ac
- All seats are equipped with tables
- Carriage numbers 25, 26, 31, 32, 33, 40, 41



EXCELLENCE CLASS

PREMIUM COACH CLASS

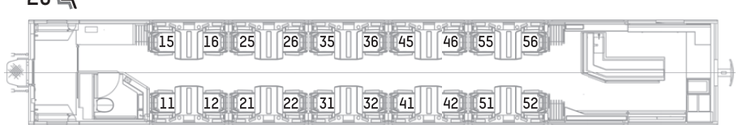
EXCELLENCE CLASS

EXCELLENCE CLASS PANORAMIC CAR

10 x two-seater, ac

- Concierge as host in Excellence Class, exclusively for the 20 guests
- Champagne and aperitif platter for welcome
- Seasonal, regional & high-quality 5-course menu incl. wine accompaniment
- Exclusive Glacier Bar
- Infotainment on table provided at each seat

20



TIMETABLE 09.12.2023 – 12.10.2024 (**Please note**: There will be no Excellence Class running between 25.03. – 12.04.2024)

WINTER (902/923) | **SUMMER** (902/903)

Train	Departure		Arrival		Seat reservation
902	Zermatt	8:52	St. Moritz	16:37	CHF 470.00
923/903	St. Moritz	8:51	Zermatt	17:10	CHF 470.00

Seat reservations aboard the Excellence Class are mandatory. Fares: The surcharge should always be added to the corresponding first class ticket price. Price subject to change.

The Excellence Class is the Premium coach class on the Glacier Express. The most pleasant and impressive way to travel between Zermatt and St. Moritz.

Service and features
- Personal concierge for the 20 guests
- Welcome desk & check-in in front of the Excellence Class carriage
- Luggage transport (from/to platform)
- A tablet for infotainment (a tablet and headphones are available to all passengers during the journey, allowing them direct access to the new web-based infotainment system)
- Guaranteed window seat thanks to comfortable, adjustable lounge seating
- Exclusive Glacier Bar for a relaxed atmosphere

Food and beverages included
- Champagne and aperitif platter for welcome
- Seasonal, regional & high-quality 5-course menu incl. wine accompaniment
- Soft drinks / mineral water / coffee

Additional services (subject to a charge)
- Cocktails
- Wine cabinet with top-class wines
- Top-class range of spirits

Reservation

Do you have any questions about the Excellence Class or do you want to reserve your seat?
We would be happy to advise you:
Phone +41 81 288 65 25
info@glacierexpress.ch

Exclusive use
An exclusive use of the Excellence Class carriage is possible. Inquiries and reservation: info@glacierexpress.ch

Bookings for individual travellers
- under www.glacierexpress.ch
- via info@glacierexpress.ch
- at all Swiss Railway stations
- at all possible rail stations aboard
- at travel agencies with train ticket sale

Reservation for Groups
Winter 2023/2024 and Summer 2024 via:
Rhätische Bahn AG
Railservice
Bahnhofstrasse 25
CH - 7001 Chur
Phone +41 81 288 65 25
info@glacierexpress.ch

CATERING SERVICE

Catering service aboard the Glacier Express
While the Alpine panorama passes by, various culinary specialties and authentic Swiss dishes are served directly at the seat. All dishes are freshly prepared in the carriage in the middle of the train. In addition to breakfast, lunch and dinner, a wide selection of beverages is also available. In the selection of products, great importance is attached to local and seasonal products.

Reservations
Reservations can be made by phone 081 300 15 15 or e-mail info@panoramic-gourmet.ch via our gastronomy partner, Panoramic Gourmet AG. For organizational and capacity reasons, it is recommended that reservations be made at least 48 hours before the start of the trip, even for individual travelers.

Group reservation
For groups of 10 persons or more, reservations must be made **at least** 10 days in advance. Without a reservation no meal offer for groups can be guaranteed.
Reservations for groups are accepted via e-mail gruppen@panoramic-gourmet.ch . The general terms and conditions of Panoramic Gourmet AG apply to catering.

Special menus
Requests for special menus concerning food allergies and intolerances should be made at least 10 days before the date of travel to gruppen@panoramic-gourmet.ch

Various
Please note that prices are subject to change without notice.

Panoramic Gourmet AG
Gürtelstrasse 20
Postfach 516
CH-7001 Chur
Phone +41 (0)81 300 15 15
info@panoramic-gourmet.ch / www.panoramic-gourmet.ch

SERVICE TIMES ZERMATT – ST. MORITZ			SERVICE TIMES ST. MORITZ – ZERMATT		
Approx. Service times (lunch/dinner)					
	1st Class	2nd Class		1st Class	2nd Class
900/920	11.15	11.15	901	11.15	11.15
902	11.30	12.00	903/923	11.45	12.15
904	12.15	12.45	905/925	12.45	13.00
906*	16.00 19.00	16.00 19.00	907	14.45 17.15	14.45 17.15

* only for groups and only by prior reservation

PACKAGES FOR GROUPS OF 10 OR MORE PEOPLE								
Packages	incl. coffee or tea		incl. mineral water 50 cl**		incl. mineral water 50 cl** and coffee or tea		incl. wine* 20 cl, mineral water 50 cl** and coffee or tea	
Daily plate	Price	CHF 40.00	Price	CHF 41.00	Price	CHF 46.00	Price	CHF 54.00
2 course menu	Price	CHF 46.00	Price	CHF 47.00	Price	CHF 52.00	Price	CHF 60.00
3 course menu	Price	CHF 53.00	Price	CHF 54.00	Price	CHF 59.00	Price	CHF 67.00
4 course menu	Price	CHF 58.00	Price	CHF 59.00	Price	CHF 64.00	Price	CHF 72.00

* Whether red or white wine must be indicated. ** It is not possible to change drinks on the train, the included drinks are binding.

Glacier Salad

Nut tarte from the Engadin

DAILY MENU OPTIONS FOR GROUPS AND INDIVIDUAL TRAVELERS		
Offer	Content	Price
Daily plate	Meat, vegetables, sides	CHF 36.00
2-course menu	Daily plate and appetizer* or daily plate and dessert	CHF 42.00
3-course menu	Appetizer*, daily plate, dessert or small cheese platter	CHF 49.00
4-course menu	ppetizer*, daily plate incl. dessert and complementary cheese	CHF 54.00

*Soup / Salad, offer varies depending on the season

BREAKFAST PACKAGES ((AVAILABLE ON TRAIN 900/901 UP UNTIL 10 AM, FOR INDIVIDUAL TRAVELERS)	
Content	Preis
Schwiizer Zmorge (Swiss breakfast) Bread basket, 2 pieces of butter, 1 portion of jam, 1 portion of honey, 1 hot drink of your choice	CHF 18.00
Buurezmorge (farmers breakfast) Bread basket, 2 butter, 1 jam, 1 honey, 1 hot drink of your choice, Bündnerfleisch cheese plate, sparkling wine 20 cl*	CHF 28.00
Glacier Brunch Bread basket, 2 pieces of butter, 1 portion of jam, 1 portion of honey, 1 hot drink of your choice, scrambled eggs (2 eggs), natural yoghurt with muesli, plate of ham and cheese, sparkling wine 20 cl*	CHF 38.00

*or a glass of orange juice

LUNCHBAGS FOR GROUPS	
Content	Price
Älpler bag Grisons salami and cheese, our homemade pickled vegetables, 2 slices of bread, 1 butter, 1 sparkling mineral water 50 cl,1 Grisons nut slice 100 g, Aperitif-Mix 80 g	CHF 28.00
Käse bag Viamala cheese, Grisons mountain cheese, sliced Aletsch cheese, organic Langwieser ewe's milk cheese, with tomato apricot chutney, 2 slices of bread, 1 butter, 1 sparkling mineral water 50 cl, 1 Grisons nut slice 100 g, Aperitif-Mix 80 g	CHF 29.00
Glacier bag Air-dried Valaisanne meat, Grisons salami and mountain cheese, our homemade pickled vegetables, 2 slices of bread, 1 butter, 1 sparkling mineral water 50 cl, 1 Spiegelberg Pinot Noir 20 cl, 1 Grisons nut slice 100 g, Aperitif-Mix 80 g	CHF 36.00

Cheese platter

Subject to change.

PROMOTIONAL MATERIAL

We are happy to provide you with free promotional materials for marketing purposes.

Glacier Express Image Flyer
4 languages Europe: DE | EN | FR | IT
5 languages Asia: JP | CN (traditional) | KR | TH | EN

Certificates
If your guests travel the whole way from St. Moritz / Davos – Zermatt or vice versa, you may award them a certificate. Certificates can be given to your guests at a suitable opportunity, e.g. on the final evening. Please order the required number of certificates no later than 10 working days before the journey. They will be sent to you by mail. Simply enter the names from your list of guests.

Two different copies:
- Europe: DE | EN | FR | IT
- Asia: JP | CN (traditional & simplified) | KR | TH | EN

Order at:
Railservice Glacier Express AG
info@glacierexpress.ch

SOUVENIRS & LUGGAGE TRANSPORT

During the journey
Please leave luggage in the luggage area at the wardrobe

Note
Whenever possible, we recommend that you transport your luggage from hotel to hotel with your coach. Unless otherwise agreed with the hotel, each guest is responsible for loading and unloading his or her own luggage.
The space on the Glacier Express is not suitable for the following luggage:
- Ski luggage
- Oversized luggage
- Bicycles / electric scooters

Luggage policy
Please note that only 1 piece of luggage is allowed per person.

Luggage transport door to door on the same day for individual travelers:
Through our partner Jaisli Mobility Services you can conveniently book your luggage transport online until 5:00 pm the day before and have it picked up on the day of travel. Your luggage will be delivered within Switzerland on the same day by 6:00 p.m. at the latest. Details can be found at www.glacierexpress.ch

Luggage transport door to station for groups (from 10 people)
For groups of 10 people or more, there are various transport offers for your luggage. At www.sbb.ch/gepaeck you will find more information.

SBB CFF FFS

Souvenir sales
The boardshop offers a wide range of exclusive Glacier Express souvenirs – such as the famous slanted glasses.

Find our full range of souvenirs on:
www.glacierexpress-shop.ch

GLACIER EXPRESS®

St. Moritz – Andermatt – Zermatt

Glacier Express AG | Railservice | Bahnhofstrasse 25 | CH-7001 Chur | info@glacierexpress.ch | www.glacierexpress.ch