

SALES FLYER 2024



Window to the Swiss Alps

From Zermatt and the Matterhorn, the panoramic trip leads over 291 bridges and through 91 tunnels over the Swiss Alps to St. Moritz. The Glacier Express winds its way through remote valleys, past sheer rock faces, idyllic mountain villages, over the Landwasser Viaduct and through the Rhine Gorge, the Grand Canyon of Switzerland. It scales the highest point of its journey at the Oberalp Pass with ease at 2033 metres above

sea level. Thanks to the large panoramic windows, a clear view of numerous summits, deep gorges and the UNESCO World Heritage sites “Swiss Alps Jungfrau-Aletsch” and “Rhaetian Railway in the Albula/Bernina Landscapes” is guaranteed. The menus are prepared freshly in the on-board kitchen and served to you at your seat.

TIMETABLE, FARES & SURCHARGE

NEW

TIMETABLE WINTER (09.12.2023 – 03.05.2024)

ZERMATT – ST. MORITZ				ST. MORITZ – ZERMATT			
TRAIN		920 ²⁾	902	TRAIN		923	925 ²⁾
ZERMATT	dp	07:52	08:52	ST. MORITZ	dp	08:51	09:42
BRIG	dp	09:18	10:18	FILISUR ¹⁾	dp	09:49	10:43
ANDERMATT	arr dp	10:46 10:54	11:46 11:54	CHUR	arr dp	10:56 11:05	11:55 12:14
CHUR	arr dp	13:25 13:34	14:25 14:34	ANDERMATT	arr dp	13:52 13:54	14:52 14:54
FILISUR ¹⁾	arr	14:42	15:42	BRIG	arr	15:40	16:40
ST. MORITZ	arr	15:37	16:37	ZERMATT	arr	17:10	18:10

¹⁾ Change trains from / to Davos

²⁾ From 16.12.23 – 07.01.24 and 03.02.24 – 03.05.24

Excellence Class coaches: 902 | 923

From 25.03. – 12.04.2024 no Excellence Class cars will be running.

TIMETABLE SUMMER (04.05. – 12.10.2024)

ZERMATT – ST. MORITZ						ST. MORITZ – ZERMATT					
TRAIN		900	902	904	906	TRAIN		901	903	905	907
ZERMATT	dp	07:52	08:52	09:52	–	ST. MORITZ	dp	07:02	08:51	09:42	–
BRIG	dp	09:18	10:18	11:18	14:18	FILISUR ¹⁾	dp	08:01	09:49	10:43	–
ANDERMATT	arr dp	10:46 10:54	11:46 11:54	12:46 12:54	15:46 15:54	CHUR	arr dp	09:04 09:26	10:56 11:05	11:55 12:14	14:26
CHUR	arr dp	13:25	14:25 14:34	15:25 15:34	18:25 18:58	ANDERMATT	arr dp	11:52 12:08	13:52 14:08	14:52 15:08	16:52 17:08
FILISUR ¹⁾	arr	–	15:42	16:42	20:00	BRIG	arr	13:40	15:40	16:40	18:40
ST. MORITZ	arr	–	16:37	17:37	21:00	ZERMATT	arr	–	17:10	18:10	20:10

¹⁾ Change trains from / to Davos

Please note: There will be no Glacier Express trains running between 13.10. – 06.12.2024.

Excellence Class coaches: 902 | 903

FARES FOR GROUPS OF 10 OR MORE PEOPLE, WITHOUT SURCHARGE*

Route	2 nd Class	1 st Class
St. Moritz-Zermatt	CHF 111.40	CHF 190.40
St. Moritz-Brig	CHF 83.40	CHF 142.80
St. Moritz-Andermatt	CHF 61.60	CHF 105.40
Davos-Zermatt	CHF 106.40	CHF 182.00
Chur-Zermatt	CHF 86.80	CHF 148.40
Chur-Brig	CHF 58.80	CHF 100.80
Andermatt-Zermatt	CHF 54.00	CHF 91.80
Andermatt-Filisur	CHF 51.20	CHF 87.20
Tiefencastel-Andermatt	CHF 48.40	CHF 82.20
Tiefencastel-Brig	CHF 70.00	CHF 119.80
Tiefencastel-Zermatt	CHF 98.00	CHF 167.40

*Prices are subject to change

SURCHARGES

Long journeys	49.00 CHF
Short journeys (900, 901, 906, 907)*	44.00 CHF
Excellence Class	470.00 CHF

No commission is given on supplements.

* Short routes in summer, in winter on request. St. Moritz – Chur, Chur – Andermatt, Andermatt – Brig, Brig – Zermatt (and vice versa).

INDIVIDUAL FARES UP TO 9 PEOPLE, WITHOUT SURCHARGE*

Route	2 nd Class	1 st Class
St. Moritz-Zermatt	CHF 159.00	CHF 272.00
St. Moritz-Brig	CHF 119.00	CHF 204.00
St. Moritz-Andermatt	CHF 88.00	CHF 150.40
Brig-Chur	CHF 84.00	CHF 144.00
Davos-Zermatt	CHF 152.00	CHF 260.00
Chur-Zermatt	CHF 124.00	CHF 212.00
Andermatt-Zermatt	CHF 77.00	CHF 131.00
Filisur-Andermatt	CHF 73.00	CHF 124.40
Tiefencastel-Andermatt	CHF 69.00	CHF 117.40
Tiefencastel-Brig	CHF 100.00	CHF 171.00
Tiefencastel-Zermatt	CHF 140.00	CHF 239.00

*Prices are subject to change

Since **15.12.2019**, new groupe tariffs apply on the Swiss railway network:

- Above 10 persons 30 % discount on the tariff for single traveler ticket
- Children up to the age of six free of charge (not including Excellence Class: children between the age of 0–6 also require a seat reservation in Excellence Class)
- From 6 to 16 years: 50 % discount.
- 50 % discount with Half Fare Card / Swiss Half Fare Card
- The surcharges are to be paid in full by all passengers. This also applies to holders of a Swiss Travel Pass, Eurail or Interrail ticket
- The listed seat reservation surcharges are always to be added to the corresponding fare

PURCHASE OF TICKETS RESERVATION INDIVIDUAL TRAVELERS

OPTIONS TICKET PURCHASE

Obtaining tickets

For every trip, you will receive an e-ticket once your final communication has been received. The group ticket is issued based on the number of participants registered most recently at Railservice. Please ensure you observe the conditions of cancellation. There can therefore be no subsequent changes or refunds (please also refer to the "General terms and conditions of carriage").

Payment of tickets

You can purchase all tickets and additional services against invoice or via credit card. Please note that it is not possible to pay by cheque. The purchase of commissioned group tickets for cash at the counter is no longer possible.

Payment modalities within Switzerland

The fee for the ticket should be paid (bank transfer) using the payment order attached.

Payment modalities outside Switzerland

Please note the following to ensure a transaction remains free of bank charges when making a bank transfer to Rhaetian Railway (RhB):

Rhätische Bahn AG

Graubündner Kantonalbank

CH-7000 Chur

SWIFT / BIC: GRKB CH 2270 A

IBAN: CH 8000 7741 1026 0533 300

Clearing number: 774

Post Konto number: 70-39-7

Payment exclusively in CHF

The Rhaetian Railway does not levy any bank service charges for bank transfers. For payments in a currency other than CHF, a processing fee of CHF 50.00 will be charged.

RESERVATION INDIVIDUAL TRAVELERS B2B CHANNELS

Bookings for individual travellers (1 – 9 people)

possible 93 day prior travel date

- Under www.glacierexpress.ch or via info@glacierexpress.ch
- At all Swiss Railway stations
- At all possible rail stations aboard
- At travel agencies with train ticket sale

Glacier Express B2B shop

Resellers of individual seats (up to 9 people) can now book by logging in directly to the B2B shop. This enables a precise seat to be booked and also includes the possibility to book a catering offer. If you are interested and would like more information, please contact the person responsible for the relevant market or send a mail to admin@glacierexpress.ch.

Cancellation & Annulment Conditions B2B Channels, 1st & 2nd Class

- 5 days from booking date: free of charge
- Up to 60 days before travel date: retention 50% of the surcharge
- 59 – 15 days before date of travel: retention 80% of surcharge
- Less than 15 days before travel date: Retention 100%

Excellence Class

- Up to 60 days before travel date: 50% of surcharge
- From 59 days before travel date: 100% of the surcharge
- Free cancellation within 24h (operational error)

Rules reservations through B2B channels

- Reservations for groups (more than 9 PAX) must be made via the Railservice RhB in Chur and may not be made via the B2B shop.
- Groups may not be split in order to meet the conditions.



1st Class



2nd Class



RESERVATION GROUPS TERMS & CONDITIONS

RESERVATION GROUPS

Bookings for groups (10 or more people)

Group reservations can be submitted at any time. Early reservation is recommended. Groups are seated together in the same carriage whenever possible. Final confirmation details (number of train, carriage and seat) will be sent to you 27 days prior departure.

Procedure for group reservations

Winter 2023/24 timetable enquiries

Until **28.07.2023***: Reservation enquiries to Glacier Express (info@glacierexpress.ch)

From **14.08.2023**: Reservation confirmations sent by Glacier Express

Summer 2024 timetable enquiries

Until **15.09.2023***: Reservation enquiries to Glacier Express (info@glacierexpress.ch)

From **15.10.2023**: Reservation confirmations sent by Glacier Express

Please inform the Railservice together with your request whether the trip is planned with or without catering offer. However, the reservation for the catering still has to be booked separately via Panoramic Gourmet AG. See chapter catering service.

* Recommended date. Requests received later will be taken into account where possible.

Contact for reservation

Rhätische Bahn AG | Railservice | Bahnhofstrasse 25 | CH-7001 Chur

Phone +41 81 288 65 25

Opening hours by phone see glacierexpress.ch

info@glacierexpress.ch

Subject «Reservation Glacier Express 2024»

Cancellation fees for groups (subject to change)*

The following cancellation charges apply should reserved services be cancelled in part or not cancelled in good time. The determining factor for calculating cancellation or alteration charges is the date of receipt of your written notification via info@glacierexpress.ch. At weekends (Saturday/Sunday) or on public holidays, the next working day will apply as the date of receipt.

CANCELLATION OF GROUPS | 1st AND 2nd Class

Up to 30 days prior to travel date	no charge
29 to 14 days prior to travel date	CHF 1000.00 per group
13 days prior to travel date or no-show of the group	100 % of the fare price incl. supplement

REDUCTION OF THE NUMBER OF PEOPLE TRAVELLING OR A REDUCTION OF THE ORIGINALLY BOOKED ROUTE TO A SHORTER ROUTE:

Up to 30 days prior to travel date	no charge
29 to 14 days prior to travel date	actual fare price incl. supplement or max. CHF 100.00 per person
13 days prior to travel date or no-show	100 % of the fare price incl. supplement

EXCELLENCE CLASS | REDUCTION OF THE NUMBER OF PEOPLE TRAVELLING

Up to 90 days prior to travel date	CHF 140.00 reservation flat rate / seat
89 to 60 days prior to travel date	CHF 317.00 flat rate / seat
59 days prior to travel date or no-show	effective fare incl. supplement

* If there are changes after the submission of your request we will inform you about them when confirming your reservation.

GENERAL TERMS AND CONDITIONS OF CONTRACT

The contract between the tour operator and RhB comes into force with the unconditional acceptance of the reservation by RhB (together with these general conditions and terms of travel). See www.glacierexpress.ch/touropoperator for the complete General Terms and Conditions of contract.

CATERING SERVICE

Catering service aboard the Glacier Express

While the Alpine panorama passes by, various culinary specialties and authentic Swiss dishes are served directly at the seat. All dishes are freshly prepared in the carriage in the middle of the train. In addition to breakfast, lunch and dinner, a wide selection of beverages is also available. In the selection of products, great importance is attached to local and seasonal products.

Reservations

Reservations can be made by phone 081 300 15 15 or e-mail info@panoramic-gourmet.ch via our gastronomy partner, Panoramic Gourmet AG. For organizational and capacity reasons, it is recommended that reservations be made at least 48 hours before the start of the trip, even for individual travelers.

For groups of 10 persons or more, reservations must be made **at least 10 days** in advance. Without a reservation no meal offer for groups can be guaranteed. Reservations for groups are accepted via e-mail gruppen@panoramic-gourmet.ch. The general terms and conditions of Panoramic Gourmet AG apply to catering reservations.

Special menus

Requests for special menus concerning food allergies and intolerances should be made at least 10 days before the date of travel to gruppen@panoramic-gourmet.ch

Various

Please note that prices are subject to change without notice.

PACKAGES FOR GROUPS OF 10 OR MORE PEOPLE

Packages	incl. coffee or tea	incl. mineral water 50 cl**	incl. mineral water 50 cl** and coffee or tea	incl. wine* 20 cl, mineral water 50 cl** and coffee or tea
Daily plate	CHF 40.00	CHF 41.00	CHF 46.00	CHF 54.00
2 course menu	CHF 46.00	CHF 47.00	CHF 52.00	CHF 60.00
3 course menu	CHF 53.00	CHF 54.00	CHF 59.00	CHF 67.00
4 course menu	CHF 58.00	CHF 59.00	CHF 64.00	CHF 72.00

* Whether red or white wine must be indicated.

** It is not possible to change drinks on the train, the included drinks are binding.

DAILY MENU OPTIONS FOR GROUPS AND INDIVIDUAL TRAVELERS

Offer	Content	Price
Daily plate	Meat, vegetables, sides	CHF 36.00
2-course menu	Daily plate and appetizer* or daily plate and dessert	CHF 42.00
3-course menu	Appetizer*, daily plate, dessert	CHF 49.00
4-course menu	Appetizer*, daily plate incl. dessert and complementary cheese	CHF 54.00

* Soup / Salad, offer varies depending on the season

LUNCHBAGS FOR GROUPS

Content	Price
Älpler bag (Salami, cheese, bread, water, pickled veggies, nut slice)	CHF 28.00
Cheese bag (4x cheese, bread, water, chutney, water, nut slice)	CHF 29.00
Glacier bag (meat, salami, cheese, bread, water, pickled veggies, wine 20 cl, nut slice)	CHF 36.00

BREAKFAST PACKAGES

(AVAILABLE ON TRAIN 900/901 UP UNTIL 10 AM, FOR INDIVIDUAL TRAVELERS)

Content	Preis
Schwiizer Zmorge (Swiss breakfast) Bread basket, 2 pieces of butter, 1 portion of jam, 1 portion of honey, 1 hot drink of your choice	CHF 18.00
Buurezmorge (farmers breakfast) Bread basket, 2 butter, 1 jam, 1 honey, 1 hot drink of your choice, Bündnerfleisch cheese plate, sparkling wine 20 cl*	CHF 28.00
Glacier Brunch Bread basket, 2 pieces of butter, 1 portion of jam, 1 portion of honey, 1 hot drink of your choice, scrambled eggs (2 eggs), natural yoghurt with muesli, plate of ham and cheese, sparkling wine 20 cl*	CHF 38.00

* or a glass of orange juice

SERVICE TIMES

ZERMATT – ST. MORITZ

SERVICE TIMES

ST. MORITZ – ZERMATT

Approx. Service times (lunch/dinner)

	1 st Class	2 nd Class		1 st Class	2 nd Class
900/920	11.15	11.15	901	11.15	11.15
902	11.30	12.00	903/923	11.45	12.15
904	12.15	12.45	905/925	12.45	13.00
906**	16.00 19.00	16.00 19.00	907	14.45 17.15	14.45 17.15

** only for groups and only by prior reservation

Subject to change.

